



IMPROVING OPEX & ROI AT YOUR FACILITY

Your Partner for End-to-End Power Services

At OmniOn, we believe power is the ultimate enabler. It is essential to keeping our digital, data-driven world up-and-running, 24/7.

The power systems at the heart of today's most advanced industries and applications are critical to ensuring reliable, efficient operation without unplanned disruption – which can result in significant system issues and costly downtime.

To help keep critical systems and applications running, we offer a comprehensive set of power system services and tools. These end-to-end services and solutions help ensure high power efficiency, performance, and system assurance to deliver enhanced return on investment (ROI) and reduce operating expenses (OpEx).

LIFE CYCLE SERVICES SUPPORT

Every project begins by looking across the entire life cycle of your power systems to provide long-term total cost of ownership (TCO) and OpEx savings. We provide a range of life cycle services to help meet your Opex and ROI goals.

Technical Support: Expediting Action

Whether you're looking for a rapid repair, have a technical question, or need to obtain OEM product support, our technical support team is a single call away. Our team of experts is here to help you with your needs 24/7, 365 days a year.

1.877.546.3243 | techsupport@omnionpower.com | www.omnionpower.com

CONSULTING ENGINEERING:

Partnering from
the Beginning



Our Services team is here for you at every stage of your planning – from specification through installation and commissioning to providing 24/7 technical support and quick-response care program.

- On-site engineering evaluations and recommendations on new or expanding wireless networks, in data centers, and at industrial facilities – including detailed engineering specifications and updates to your infrastructure drawings.
- Site audits performed by experienced field service engineers that provide a comprehensive list of inventory and power capacity, including detailed grounding audits.
- Engineered OEM solutions to upgrade and retrofit existing outdoor cabinets, while also maintaining the ROI of legacy equipment and helping to meet the increased power demands for your network, data center, and industrial equipment.
- A complete road map from system design, installation, and test and turn-up to ongoing rapid on-site technical support.

PROJECT MANAGEMENT, INSTALLATION, AND COMMISSIONING:

On the Job, “Right”
from the Start



From the time you say “go,” our Services team manages the comprehensive end-to-end power “build.” Project management, installation and commissioning includes:

- Dedicated project management team to coordinate multi-vendor collaboration for regional and national deployment plans.
- All compliance and regulatory permits.
- Design and construction of power distribution infrastructure.
- Factory/OEM-trained installers providing turnkey capability, including cabling and racking.
- Single-cell and full-string battery replacements that also include a certified disposal of used batteries.
- Ability to install fiber and radio equipment that includes fiber duct systems and equipment racks and cabinets.
- Projects led with OmniOn on-site supervision.

REPAIRS, RETURNS, AND ADVANCE UNIT REPLACEMENTS:

Delivering What You
Need, When You Need It



Whether powering operations at 5G/wireless cell sites, in data centers, or in the industry 4.0 applications propelling the next industrial revolution, uptime is essential. And when a power component needs maintenance or to be replaced, having access to OEM parts and fast-turn repairs can mean the difference between continuous, critical operation and unplanned downtime. OmniOn's Services' team can help keep your power systems up-and-running with its repairs, returns, and advance unit replacement offerings. These include:

- Dedicated technical support team for troubleshooting and product issues.
- ISO OEM repair center for more than 300+ SKUs (with OEM parts).
- Comprehensive inventory management supporting advance parts replacement program.
- Optional service level agreements supporting expedited parts shipment.
- On-site repairs performed by a national network of OEM-trained service technicians.

TRAINING:
Sharing Best Practices



Working with our valued customers to engineer power systems over many decades across a broad range of mission critical communications, data center, and industrial settings has equipped us with a unique vantage when it comes to power conversion best practices. Whether it's learning how to optimize power at legacy facilities or training your operational teams on the newest generation of digital, high-efficiency power for high-density computing – we share our deep knowledge base with our customers through extensive training programs. Our education services include:

- Classes held online, on-site, or at OmniOn's Plano, Texas and Hunt Valley, Maryland facilities.
- Comprehensive library of training videos available for individual or in-house training.
- Ongoing updates and best practices shared for operating and maintaining your power systems consistent with OEM requirements.

PREVENTATIVE MAINTENANCE:
Maximizing Performance and Investment



Energy costs can be a significant concern for any data center, wireless, broadband, or industrial operation. A comprehensive, ongoing preventive maintenance program can help ensure peak efficiency and performance across your power conversion and distribution systems, resulting indirect OpEx savings and enhanced ROI.

Our preventive maintenance programs are designed to increasing the life of your equipment and proactively identify problems prior to emergency repairs, thus saving you money and maintaining uptime and reliability. Preventative maintenance programs include:

- Factory-trained OEM technicians to perform comprehensive inspections of your power systems (including battery plants).
- Firmware upgrades and adjustments to your power system per OEM recommendations.
- Verify alarm set points and operation.
- Thermal scans/infrared analysis.
- Tightening and torquing of connections.
- Battery load-bank testing with the ability to detect faulty cells and provide an estimate on the remaining life of the battery plant.
- On-site consulting regarding equipment exchanges and upgrades.

FLEXIBLE SERVICE AGREEMENTS:
The Right Plan for Your Specific Needs



Our Services team is at the ready to help maximize uptime and improve OpEx and ROI at your facility. We offer a variety of services and solutions to provide you with the right plan for your unique needs. Our flexible service solutions can include:

- Service Level Agreements (SLA) designed to meet your needs during and post-warranty.
- Assigned account service manager to schedule preventative-maintenance site visits.
- Rapid response times available (per SLA) in the event your critical power equipment fails.
- Coverage you can count on with flexible agreements that can include parts and labor.